

Answer ID 25206
Products ACT! by Sage Family of Products ACT! by Sage 2010 Family of Products ACT! by Sage 2010 Premium for Web Install/Uninstall
Last Updated 12/23/2009 12:33 PM
Access Level ACT!-Basic

How to Install ACT! by Sage Premium for Web 2010

Question

You would like to know how to install ACT! Premium for Web 2010.

Answer

Use the following steps to install ACT! Premium for Web 2010:

System Requirements: Prior to installing ACT! 2010, please view the [ACT! by Sage 2010 System Requirements](#) to ensure that your system will support the software.

Note: A **Static** IP Address is recommended. If using a dynamic IP address which can frequently change, this will disrupt your ability to access your database from the web. Please contact your Network Consultant or Internet Service Provider for more information in obtaining.

Important: If you are upgrading from an earlier version of ACT!, please refer to the following Knowledgebase document before proceeding:

How To Upgrade ACT! by Sage 2010 From A Previous Version
Answer ID: [25176](#)

If this is a new installation of ACT!, then proceed with the instructions below:

Before installing ACT! you will need to ensure that you are logged in to the computer as a Local Administrator and that File and Printer Sharing for Microsoft® Networks is installed as a service for the Local Area Connection.

Important Note: ACT! installs its default database folder under the currently logged in user's My Documents folder. If you are logged into Windows® as the user named **Administrator**, you may want your database folder located in a more secure folder on your server.

- ▶ [To ensure that you are logged in as a Local Administrator:](#)
- ▶ [Alternate Method for Determining Log on Rights on a Windows XP/Vista computer:](#)
- ▶ [To ensure that File and Printer Sharing for Microsoft Networks is an installed Service:](#)

Install Internet Information Services (IIS)

It is required that you have IIS installed before you install ACT! Premium for Web. For more information and steps on how to install IIS, please refer to the following Microsoft document:

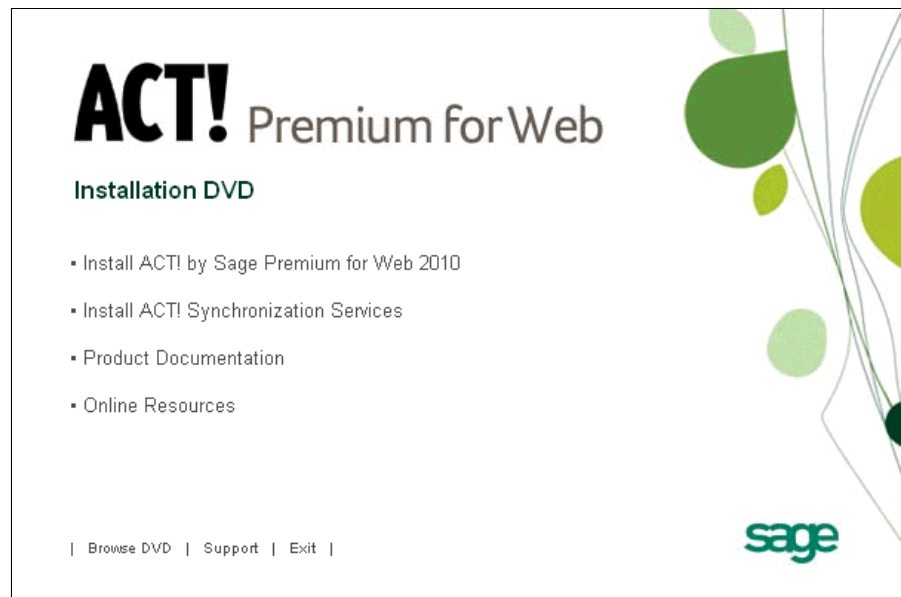
[Installing IIS 7.0 on Windows Vista](#)
[Installing IIS 7.0 on Windows Server 2008](#)
[Install IIS 6.0 \(IIS 6.0\)](#)
[How do I install IIS on my Windows XP computer? \(IIS 5.1\)](#)

Installing ACT! Premium for Web 2010:

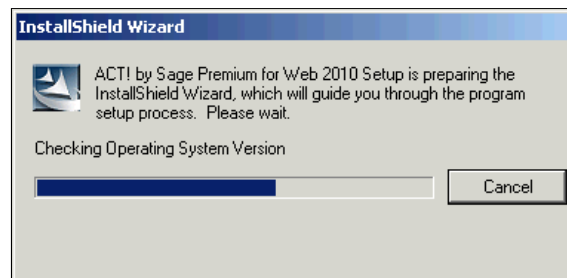
Use the following steps to install ACT!:

Close all open programs and disable active AntiVirus and Firewall software.

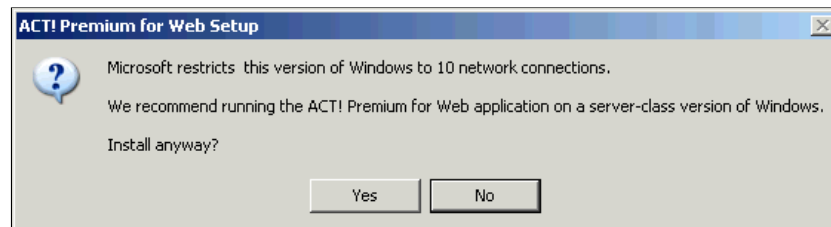
1. Place the ACT! installation CD into the CD-ROM drive. The main menu will load automatically.
If the main menu did not load automatically, please use the following steps:
 - a. Click the **Start** button, and the click **Run**. The **Run** dialog box appears.
 - b. Type **d:\setup.exe** in the **Open** field (If **d:** is not your CD-ROM drive, then please use the appropriate letter), and then click **OK**.



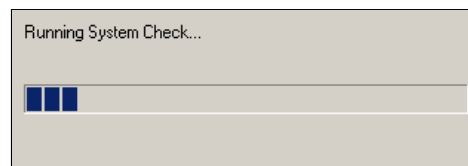
2. Click **Install ACT! Premium for Web**. The **InstallShield Wizard** message box appears:



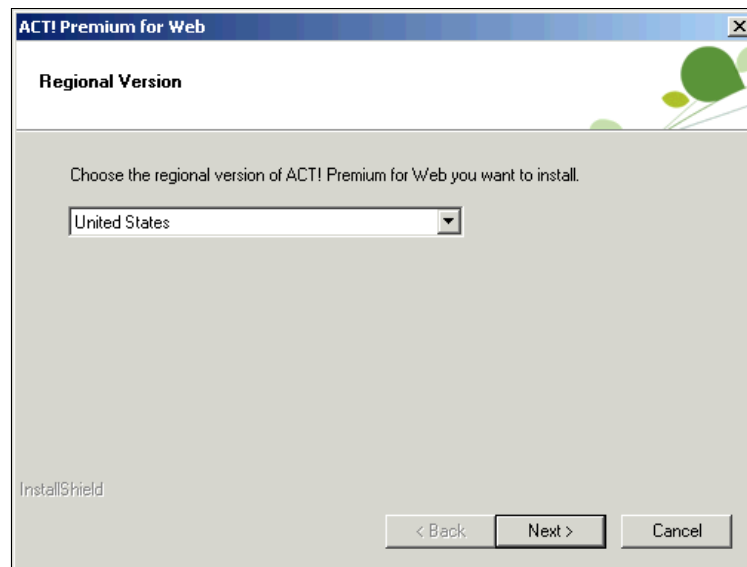
3. If you are installing ACT! Premium for Web on a Windows XP Machine, the following notification dialog box will appear:



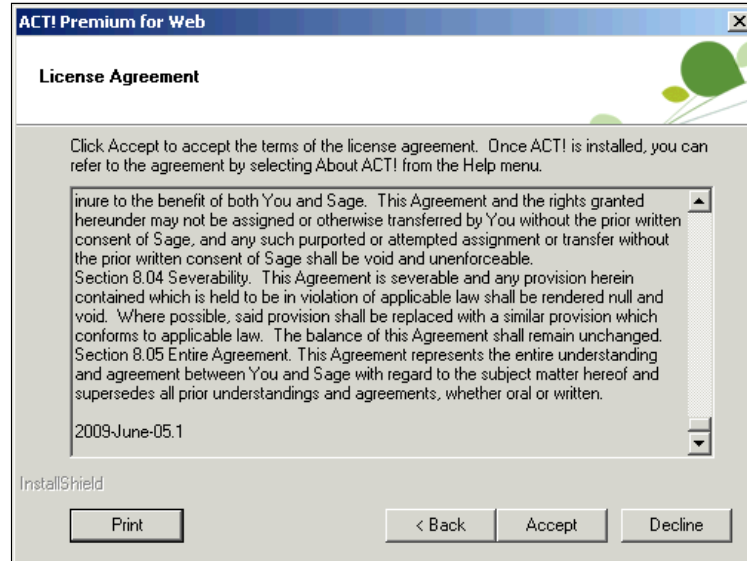
4. If you wish to continue with the installation, click **Yes**, otherwise click **No** to cancel the installation.
5. When the InstallShield Wizard is complete, the System Check will process:



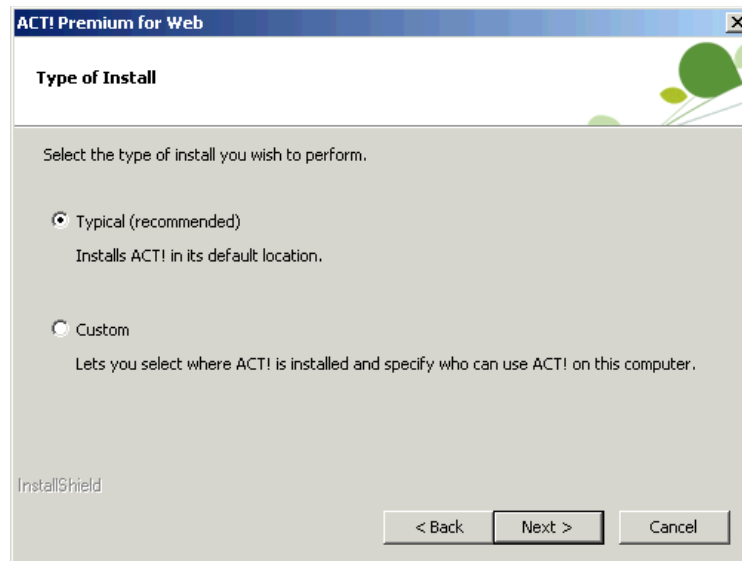
6. When the install is ready to proceed, the **ACT! Premium for Web - Regional Version** dialog box appears



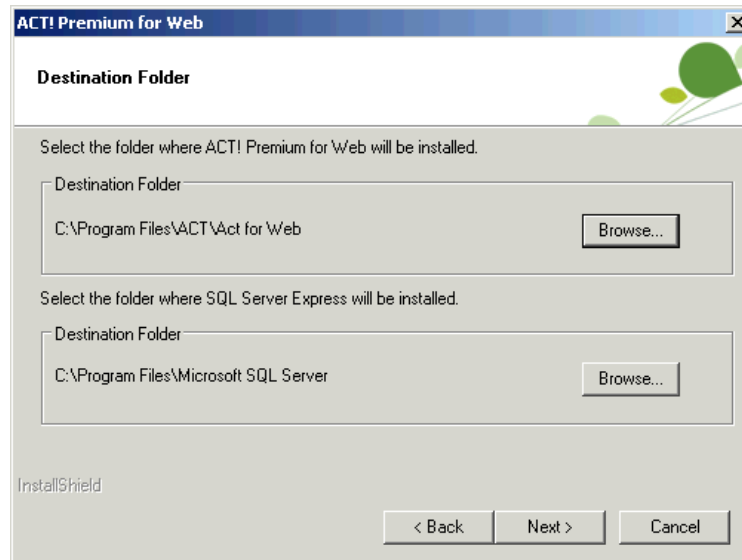
7. Select the appropriate region, and then click **Next**. The **ACT! Premium for Web - License Agreement** dialog box appears:



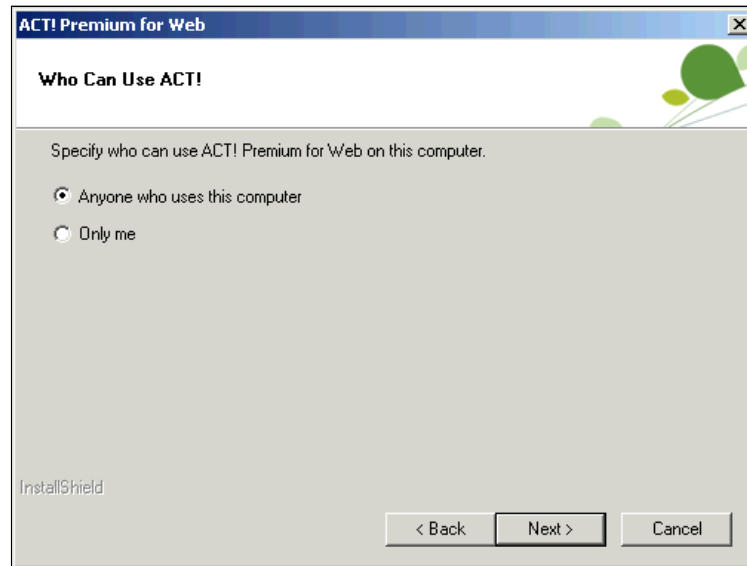
8. Review the **License Agreement**. If you agree to the terms and conditions as stated above click **Accept**. The **ACT! Premium for Web - Choose Destination Location** or the **ACT! Premium - Type of Install** dialog box appears.



9. If you select **Typical** and click **Next**, ACT! will install in its default location. Selecting **Custom** will allow you to modify the installation path and other settings. For **Custom**, select the box and click **Next**. The **ACT! Premium for Web - Destination Folder** dialog box appears:

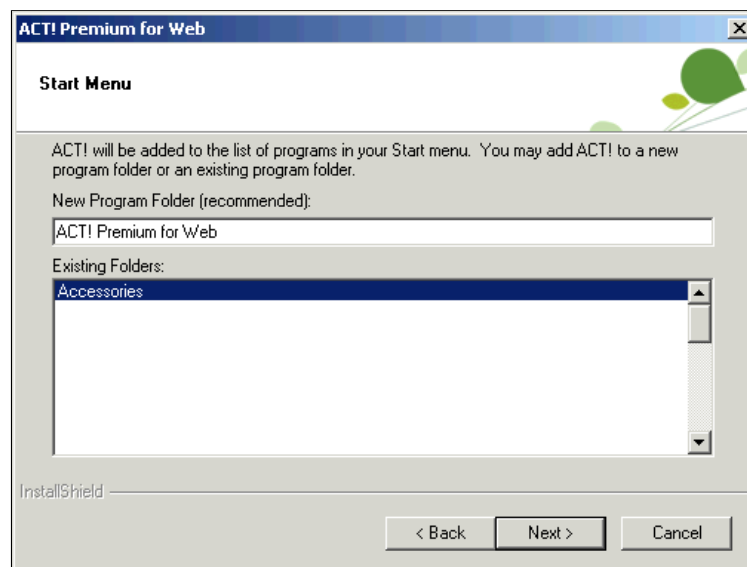


10. Click **Next** to accept the default directory. You may click the **Browse** button to install ACT! into a different location if desired, however, this is not recommended. Note that the **SQL Sever Standard** Edition option is not available if you have installed the SQL Server from installation DVD 2. You may click the **Browse** button to install Microsoft SQL Server Express into a different location if desired, however, this is not recommended. The **ACT! Premium for Web - Who Can Use ACT!** dialog box appears.

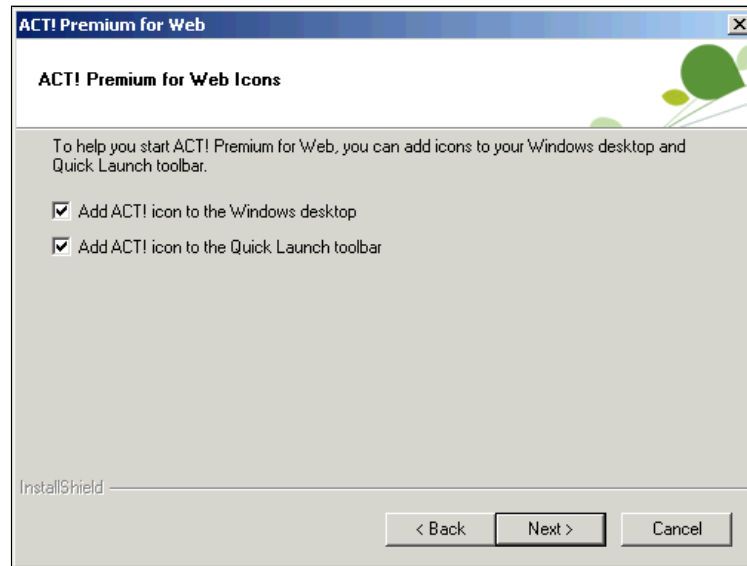


11. Enable the appropriate **Specify who can use ACT! on this computer** option, and then click **Next**:
 - **Anyone who uses this computer** - all users that log onto the computer will be able to use ACT! (recommended).
 - **Only me** - only the current user logged into windows will be able to use ACT!.

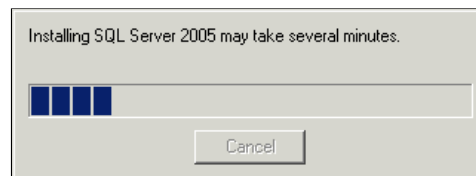
The **ACT! Premium for Web - Start Menu** dialog box appears.



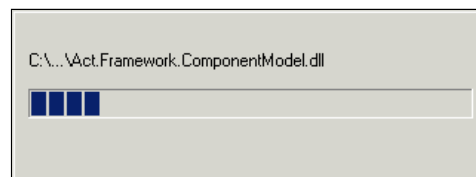
12. Take note of the **Program Folder** name. Although you can enter a different folder name or choose from a list of **Existing Folders**, it is recommended that you simply note the default folder and click **Next**. The **ACT! Premium for Web - ACT! Icons** dialog box appears:



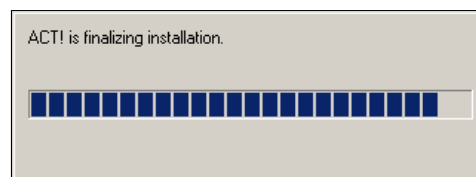
13. After clicking **Next**, the installation process begins and the following **Installing Microsoft SQL Server 2005** progress indicator appears.



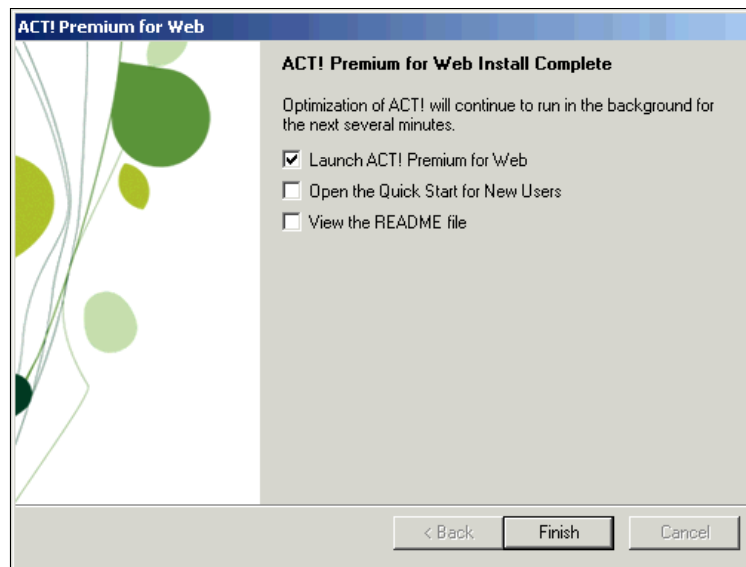
14. The following **ACT! installation** progress indicator appears:



15. When the installation is near completing, the following message appears:



16. Once the installation complete, the following **ACT! Premium for Web - ACT! Premium for Web Install Complete** dialog box appears:



17. Enable any of the desired options and click **Finish** to complete the installation.

Post Install Configuration Tasks

After installation is complete, additional post install configuration tasks are necessary. Please refer to **Chapter 3** of the **ACT! by Sage Premium for Web 2010 Administrators Guide** titled **Managing ACT! Premium for Web**.

To obtain a copy of the **ACT! by Sage Premium for Web 2010 Administrators Guide**, please refer to the following Knowledgebase Answer:

Title: The ACT! by Sage Premium for Web 2010 Administrators Guide
Answer ID: [25288](#)