

Answer ID 23333
Products ACT! by Sage Family of Products ACT! by Sage 2010 Family of Products ACT! by Sage 2010 Synchronization ACT! by Sage 2010 Premium Solutions Synchronization ACT! by Sage 2010 Premium for Web Synchronization ACT! by Sage for Real Estate Synchronization ACT! by Sage Premium for Real Estate Synchronization ACT! by Sage for Financial Professionals Synchronization ACT! Premium for Financial Professionals Synchronization ACT! by Sage 2009 Family of Products ACT! by Sage 2009 Synchronization ACT! by Sage 2009 Premium Solutions Synchronization ACT! by Sage 2009 Premium for Web Synchronization ACT! by Sage for Real Estate Synchronization ACT! by Sage for Financial Professionals Synchronization ACT! Premium for Financial Professionals Synchronization ACT! by Sage 2008 Family of Products ACT! by Sage 2008 (10.0) Synchronization ACT! For Financial Professionals Synchronization ACT! Premium for Financial Professionals Synchronization ACT! by Sage Premium 2008 Synchronization ACT! by Sage Premium for Web 2008 (10.0) Synchronization ACT! by Sage for Real Estate Synchronization ACT! by Sage Prem for Real Estate 2008 Synchronization ACT! by Sage 2007 Family of Products ACT! by Sage 2007 (9.0) Synchronization ACT! for Financial Professionals Synchronization ACT! Premium for Financial Professionals Synchronization ACT! by Sage Premium for Workgroups 2007 Synchronization ACT! by Sage Premium for Web 2007 (9.0) Synchronization ACT! by Sage 2006 Family of Products ACT! by Sage 2006 for Windows Synchronization ACT! by Sage 2006 Premium for Workgroups Synchronization ACT! by Sage Premium for Web 2006 Synchronization ACT! by Sage Prem for Real Estate 2006 Synchronization ACT! 2005 Family of Products ACT! 2005 for Windows Synchronization ACT! 2005 Premium for Workgroups Synchronization
Last Updated 07/07/2010 04:42 PM
Access Level ACT!-Basic

How To Setup LogMeIn® Hamachi® VPN For Remote Synchronization With ACT! by Sage and ACT! by Sage Premium

Question

You would like to know how to setup the LogMeIn Hamachi VPN service to enable remote synchronization with your ACT! databases.

Answer

LogMeIn Hamachi is a complimentary VPN (Virtual Private Network) network service offered through LogMeIn.com®. It can be installed and configured to allow the Application Synchronization Service or Network Synchronization Service to synchronize an ACT! 2005-2010 remote database through the Internet via a secure VPN connection. Follow the steps below to install the Hamachi service and configure ACT! to sync through it.

Note: The information in this article is provided as a convenience. Sage does not provide support for LogMeIn Hamachi. For support information, please visit the [LogMeIn Hamachi Support](#) web page.

The instructions below are for a basic installation and setup of LogMeIn Hamachi. There are more advanced configurations which are not covered in this article.

1. You will first need to setup the sync service in ACT!, create your remote database(s), and deploy them to the remote computer. Please see the following Knowledgebase articles for instructions:

ACT! and ACT! Premium products

How To Set Up Application Synchronization in ACT!
Answer ID: [15192](#)

ACT! Premium products only

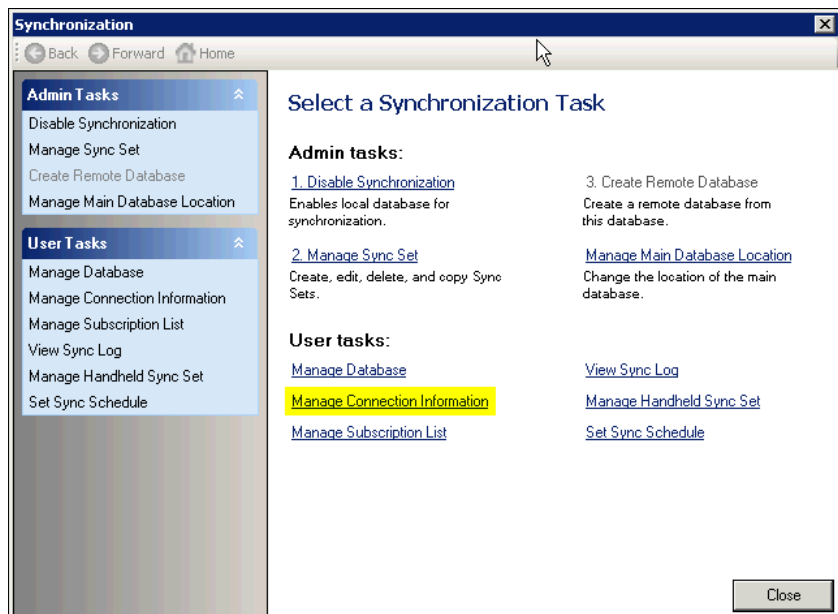
How to Setup Network Synchronization in ACT!
Answer ID: [21832](#)

2. **From the Publisher Computer:**

- a. On the **Publisher (host)** computer, go the Internet and navigate to the [LogMeIn website](#).
- b. Under the **Products** menu, select **LogMeIn Hamachi**².
- c. Click the **Download Now** button.
If you choose the **Register Now** option, you will be taken through additional configurations that are not covered in this article.
- d. On the next screen, check the box for "**Conditions of Use**" and click the **Download Now** button at the bottom. Again, if you choose the **Register for Free** option, you will be taken through additional configurations that are not covered in this article.
- e. When the download screen comes up, click **Run**.
- f. Click **Run** again on the next screen.
- g. Choose your language on the **Language Selection** screen and click **Next**. On the next screen, just click **Next**.
- h. On the **Terms and Conditions of Use** screen, click **I Agree**.
- i. On the **Choose Install Options** screen, choose to accept the defaults or customize as desired, then click **Install**. The LogMeIn Hamachi installation will begin.
- j. When the screen indicating the setup is complete comes up, check the **Launch Hamachi** box, and click **Finish**. The LogMeIn Hamachi user interface will open.
- k. In the Hamachi user interface, select **Network**, then **Create a new network**.
 - I. Type in the name you would like to use for this network (for example, "ACT! Database Sync") and password, then click **Create**. You will see this network name appear in the user interface.

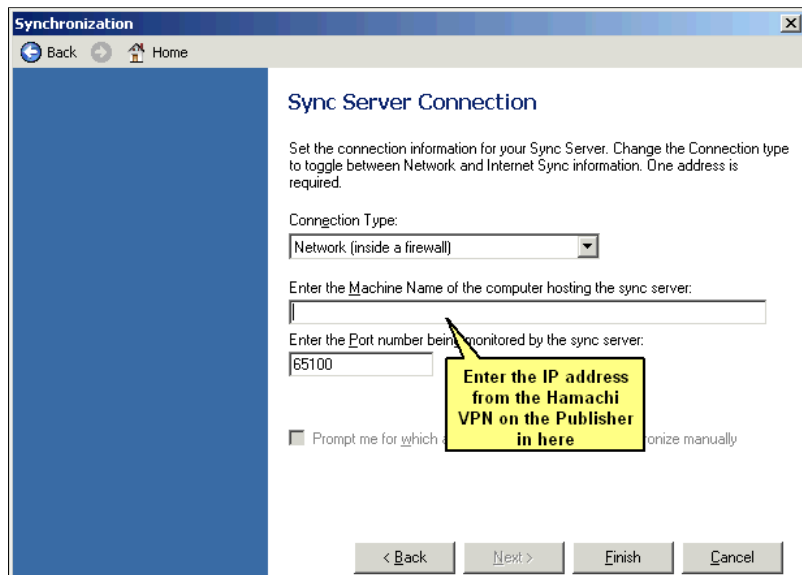
3. **From the Remote Computer:**

- a. Go to the remote computer(s) you wish to have synchronize with the main database and repeat **Steps a-j** from above to install and setup Hamachi.
- b. On the remote machine, click the power button for Hamachi, select **Network**, then "**Join an existing network**".
- c. In the "**Join Network**" dialog box, enter in the **Network ID** and **Password** for the network you created for Hamachi on the Publisher computer. Click **Join**.
- d. In the Hamachi user screen, you should now see that you are connected to the Hamachi network you established on the Publisher computer. The name of the Hamachi client on the remote should also now be displayed in the Hamachi user interface on the Publisher machine.
- e. Open ACT! and then open the remote database from the remote computer. From the **Tools** menu, click **Synchronization Panel**, then click **Manage Connection Information**.



f. Set the **Connection Type** at **Network (inside a firewall)**

g. In the "Enter the Machine Name..." box, type in the IP address of the Hamachi client you created on the **Publisher computer**. This will be displayed at the top of the Hamachi user interface on the Publisher computer (example: 5.67.30.205). **Do not** change the port number.



h. Click **Finish**, then **Close**. You are now ready to synchronize your ACT! database through the LogMeIn Hamachi VPN.

Important: In order to successfully sync via the Hamachi network, the Hamachi clients on both the remote computer and the Publisher computer must be powered on and both must show they are connected to each other. This is indicated by a green circle next to the corresponding client name and Network ID in the Hamachi user interface.